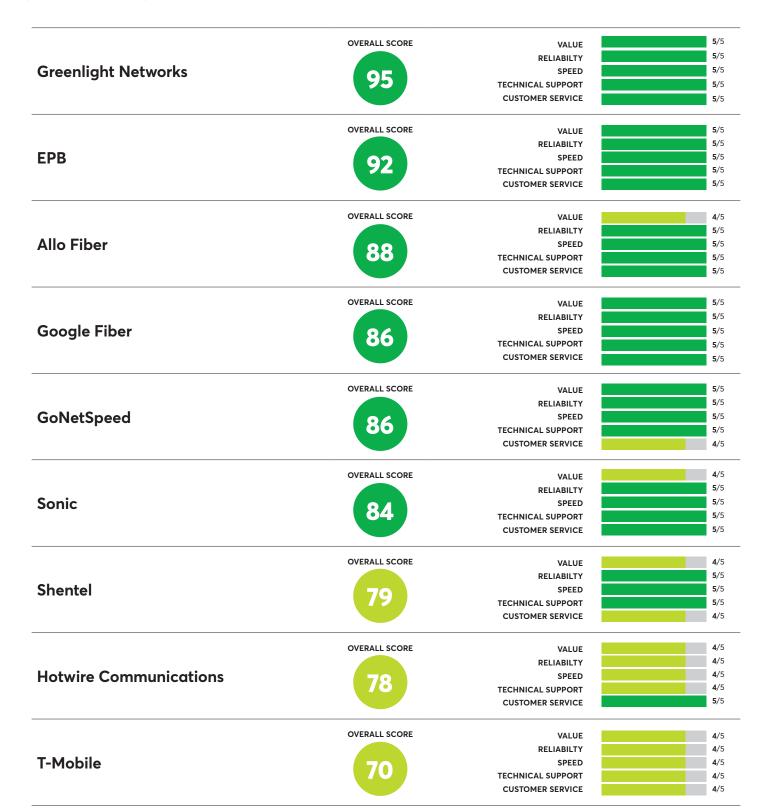


# Telecom Services

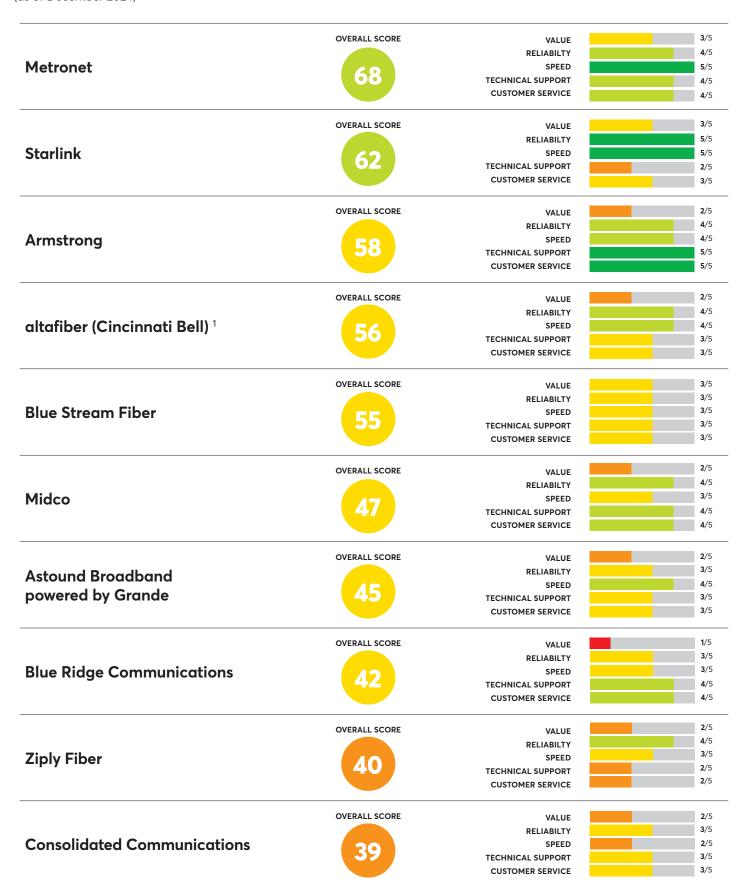
For the latest ratings and information, visit CR.org

## Internet Providers (42)

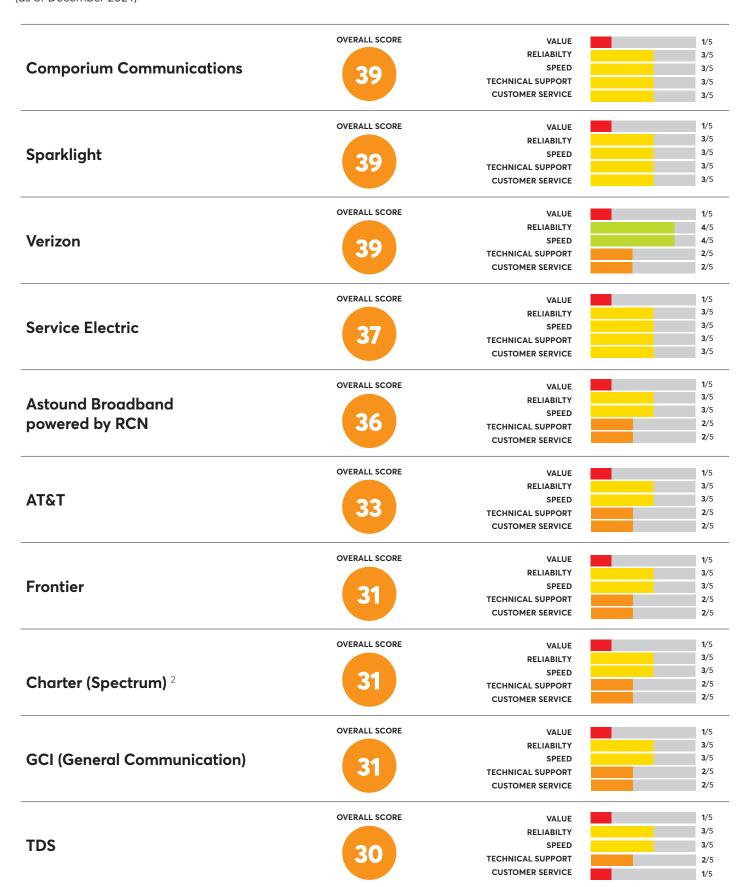




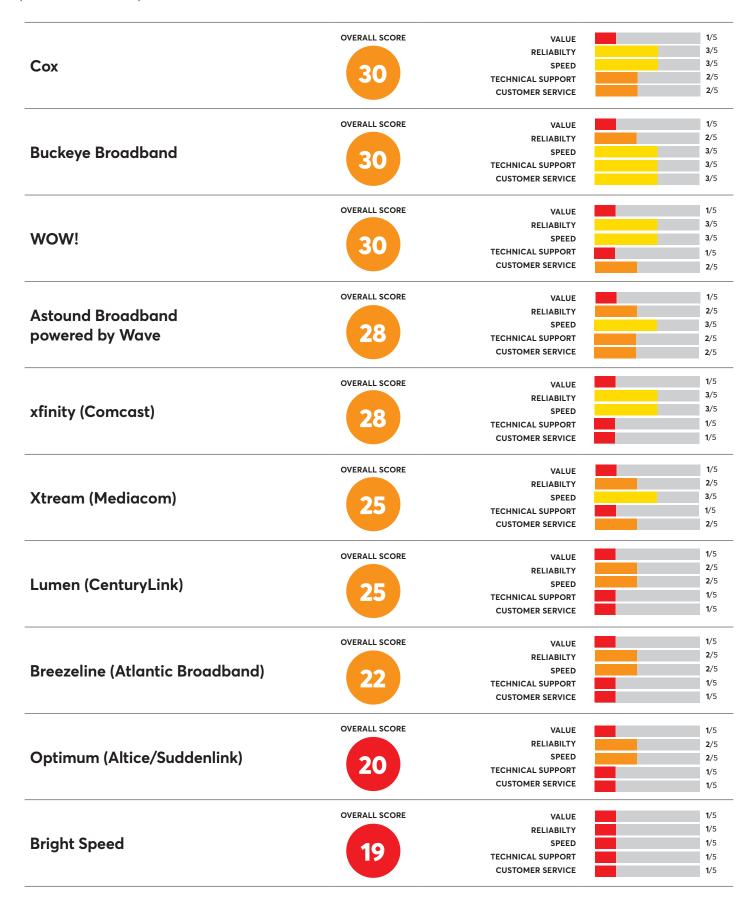






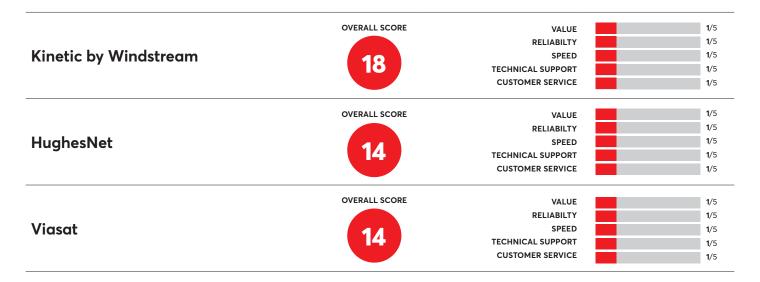






(as of December 2024)





<sup>&</sup>lt;sup>1</sup> Does not include ADSL (Zoomtown) customers.

The ratings in the table are based on the responses of 48,991 Consumer Reports members reporting on their experiences with their current home internet service provider (ISP), as of Winter 2024. Overall Satisfaction Score is derived from CR members' ratings of value (value for the money paid), reliability of the home internet connection (i.e., lack of service interruptions/outages), non-technical customer service (e.g., billing questions, account management), speed of the home internet connection, technical support, and our CR Consumer Experience Score (not included in the ratings table). All attributes listed under Survey Results reflect average scores on a scale from "Very poor" to "Excellent." Ratings reflect the experiences of CR members, who may not be representative of the general US population.

<sup>&</sup>lt;sup>2</sup> Includes Spectrum and Bright House Networks customers.